

## Warranty

Seller warrants to the original Purchaser only that the Products Seller manufactures and sells to Purchaser are free of defects in workmanship and materials, during the applicable warranty period set forth below.

Should any failure to conform with this limited warranty appear to a Product listed below during the applicable warranty period from the date of shipment, Seller shall, upon prompt written notice, repair or replace, at its option and costs, the affected part or parts.

### Product and Period of Warranty

Lifetime: *AutoStrada, Calibre, Crinion Open Table, Currents, Dividends, Equity, Morrison, Reff* laminate and other non-wood components (except cascade edge worksurfaces, operational parts, controls, electrical, special or custom products, see below)

10 Years: *AutoStrada, Crinion Open Table and Reff* wood components, wood casegoods, *Interaction* tables (except height adjustment mechanisms for *Counterforce*, crank-adjustable, and split-top tables and worksurfaces, see below), *Reuter* overheads, *Reuter* vertical storage, *Bulldog, Chadwick, Essentials Work Chairs, Life, RPM* and *Sapper* seating structural and operational parts, controls, casters, pneumatic cylinders, seat and back mesh (except seating upholstery, finishes and labor, see below)

5 Years: Operational parts, controls, electrical (except light ballasts and bulbs, see below), cascade edge worksurfaces, special or custom product, wood veneer products, *A3, Currents* handcrank, *Interaction Counterforce, Interaction* crank-adjustable, and split-top mechanisms, *KnollStudio, KnollExtra* adjustable keyboard supports, VDT carousel, monitor platform, equipment storage drawers and all universal storage drawers, *Open Up, SoHo* and *Visor* seating structural and operational parts, controls, pneumatic cylinders, seat and back mesh (except seating upholstery, finishes and labor, see below)

3 Years: Upholstery, finishes and labor to repair the following chairs: *Bulldog, Chadwick, Life, Open Up, RPM, Sapper, and SoHo*.

2 Years: All other *KnollExtra* product

1 Year: Light ballasts and bulbs and *Equity* fiberglass panels, seating upholstered arm pads and soft arm pads, *Visor* finishes and labor to repair.

This warranty does not apply to:

- Damage caused by a carrier other than the Seller.
- Normal wear and tear or acts or omissions of parties other than Seller (including user modification, staining).
- COM or other third party materials applied to Products.
- Products not installed by or under the auspices of a certified dealer of Seller.
- Dramatic temperature variations or exposure to unusual conditions.
- Except as specifically noted above, textiles and upholstery supplied by *KnollTextiles* (consult current *KnollTextiles* price list for applicable warranty).
- Labor to repair or replace *Essentials Work Chairs* affected part or parts, unless affected part or parts are returned to Seller with freight charges prepaid.

Natural variations occurring in wood, marble, and leather shall not be considered defects, and the Seller does not guarantee the colorfastness or matching of the colors, grains or textures, or surface hardness of such materials. The Seller also does not guarantee the colorfastness of fiberglass panel surfaces.

THE EXPRESS WARRANTIES CONTAINED HEREIN ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE AND ALL OTHER WARRANTIES ARISING FROM COURSE OF DEALING OR USAGE OF TRADE.

The remedies provided above are the Purchaser's sole remedies for any failure of Seller to comply with its obligations regarding the workmanship of its Products. Correction of any nonconformity in the manner and for the period of time provided shall constitute complete fulfillment of all liabilities of Seller, with respect to or arising out of the Product furnished hereunder.